System Requirements

In order to access this Webcast presentation, please ensure your system meets the minimum requirements. Since each Webcast may have different media types, make sure to inquire what is configured for the event you are to attend and compare your system's requirements with the information below. Due to the cutting edge technology used in each Webcast, it is recommended to update to the latest versions of the various supported Operating Systems, Browsers and Media Players to ensure the desired experience.

To fully benefit from the Webcast experience, this site is best viewed with Firefox 2.0.0.X or Internet Explorer version 7. A minimum monitor resolution of 800×600 pixels is required but 1024×768 is recommended.

PC Users

Macintosh Users System OS X Special Note to Macintosh Users

Frequently Asked Questions

PC Users:

Operating System:

• Windows 2000/XP/Vista

Processor:

• any Intel Pentium IV or equivalent Advanced Micro Devices (AMD) processor

Memory:

- 256 megabytes (MB)
- *64 megabytes (MB) of VRAM or more when accessing events with Adobe Flash content

Video:

- Super VGA (800 x 600) or higher resolution
- The standard event is configued to display on a 1024 x 768 or larger monitor with an alternate compact auditorium for 800 x 600 displays.

Sound:

• 16-bit sound card, multimedia speakers or headphones

Internet:

- 28.8kb/s for audio
- 56.6kb/s for low speed video
- 100kb/s for high speed video
- 300kb/s for broadband video
- 500kb/s for broadband video
- 700kb/s for super broadband video

Internet Browser:

- Microsoft Internet Explorer 6.x or 7.x (Internet Explorer 8.x is currently not supported)
- Mozilla Firefox 1.2 or 2.0.0.14 or later (Mozilla Firefox 3.x is currently not supported)

Media Player:

- Microsoft Windows Media Player v6.4 or later (if available for the webcast)
 - o Mozilla Firefox requires an extra Windows Media Player plug-in available here
- Adobe Flash Player 9.x or later (if available for the webcast)
- RealPlayer 8 or later (if available for the webcast)



Macintosh Users System OS X:

Operating System:

• Apple Mac OS X version 10.3.9 or later

Computer:

Any computer supported by Mac OS X version 10.3.9 or later, PowerPC or Intel

Memory:

- 256 megabytes (MB)
- *64 megabytes (MB) of VRAM or more when accessing events with Adobe Flash content for a better experience

Video:

- 256 colors
- · Millions of colors recommended

Sound:

• 16-bit sound card, multimedia speakers or headphones

Internet:

- 28.8kb/s for audio
- 56.6kb/s for low speed video
- 100kb/s for high speed video
- 300kb/s for broadband video
- 500kb/s for broadband video
- 700kb/s for super broadband video

Internet Browser:

- Apple Safari 1.3 or later
- Mozilla Firefox 2.0.0.x or later (Mozilla Firefox 3.x is currently not supported)

Media Player:

- Apple Quicktime 7.x or later in combination with Flip4Mac 2.2 or later for Windows Media Streams (if available for the Webcast)
- Adobe Flash Player 9.x or later (if available for the webcast)
- Real Player 8 or later (if available for the Webcast)



Special Note to Macintosh Users:

On some system combinations, we have found that the embedded Media Player may not start automatically. If you cannot hear any audio after 60 seconds from when you access the Webcast auditorium page, you may need to either push the Play button found below the embedded player, or

select the Stand-Alone Player.

Due to current limitation in the Flip4Mac Media Player, Archive Indexing is currently not supported for Windows Media Streams on the Mac Platform..

The WMPlayer component from Microsoft is not supported and it might conflict with the Flip4Mac component so it's best to disable or remove it before installing Flip4Mac.

